

RaptorSSC HawkEye™

Taking away the pain of audits and the burden of compliance

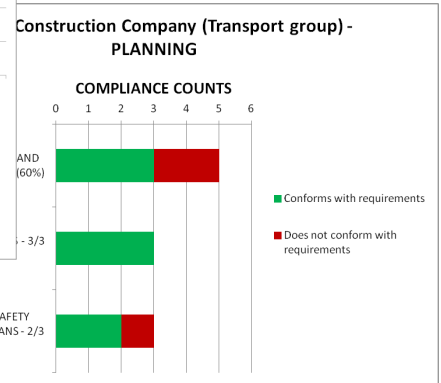
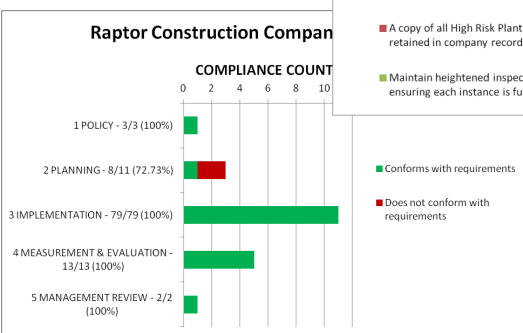
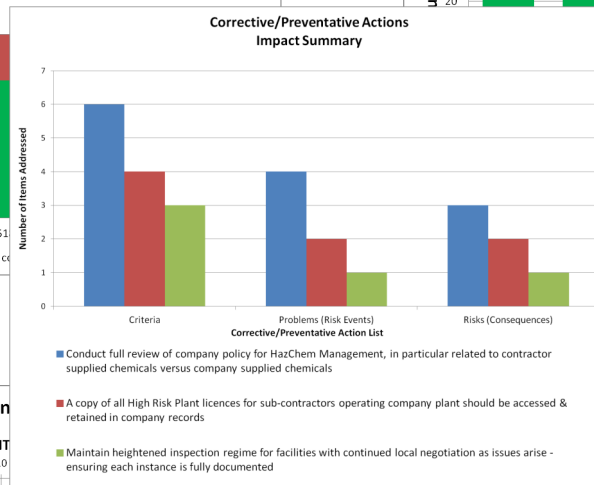
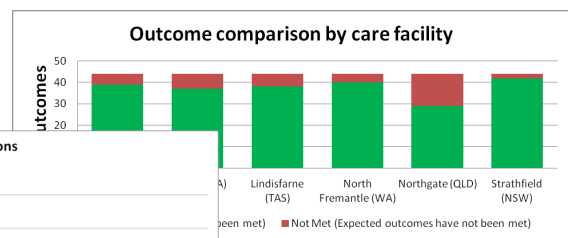
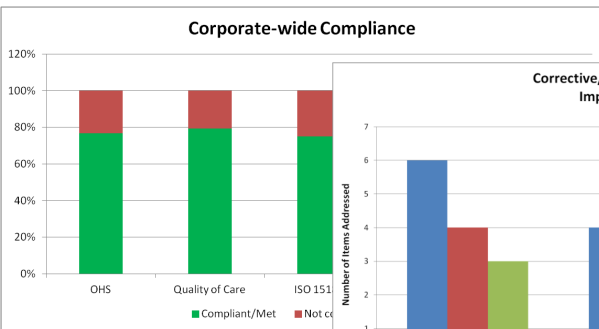
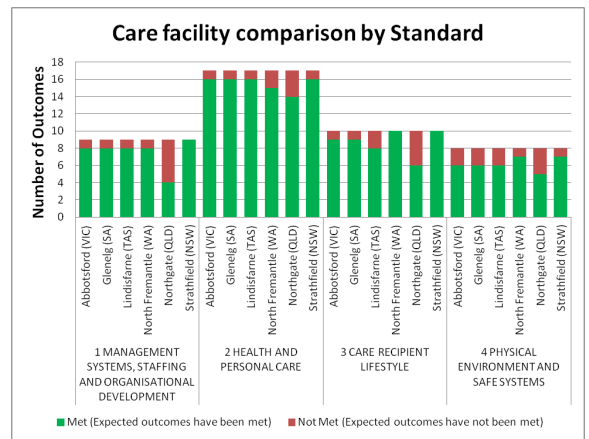
The quickest way to get rid of the pain of audits and the burden of compliance is to implement an assurance system that does great audits, first time, every time

HawkEye™ by RaptorSSC can do great audits, first time, every time for any system. It delivers audit reports at the press of a button, eliminating days of reporting work **AND** easy data and trend analysis for better decision-making. You can spend 30% less time on audits leaving you more time to get on with your business .

Compliance activities for strategic advantage

You need your audits and assurance activities to paint an accurate picture of your organisation's compliance and business performance to help you to grow profits. Too often, this doesn't happen. Instead, you get a painful, laborious process that delivers reports that you can't use. No one looks forward to this: the *compliance burden*.

It doesn't need to be that way. HawkEye by RaptorSSC has been built from the ground up so it can audit *any* system. It can gather and store electronic evidence and data (e.g. photos, interviews, auditors' observations) and aggregate it quickly to produce sharp, clear, actionable findings that *transform the burden of compliance into a strategic advantage*.



Making Workplaces Safer

Best-in-class Compliance Management System

HawkEye™ has three distinct inter-related processes which are unique in the world of audit and assurance. Using HawkEye™, you have visibility and control over complex governance requirements. You can dictate the breadth and depth of an audit, impose your view of risk and prioritise recommendations and corrective actions. HawkEye™ is disruptive technology at its best. It flips the compliance burden on its head and turns it into opportunity. Modern compliance no longer accepts organisations shifting their compliance risk onto the auditor (or audit company). HawkEye™ enables the audit client to demonstrate genuine due diligence by showing how they have participated as an active partner in the audit rather than been a passive recipient of a report.

Improved vision for better decision-making and better governance

Successful corporate governance relies on being able to see clearly what is happening in an organisation. Compliance activities make a vital contribution to clear vision. HawkEye™ ensures that compliance activities gather data that produces hard evidence, improving due diligence and contributing to strategic objectives.

Better and faster. Achieve a 30% efficiency gain every time you conduct assurance activities

At the heart of the HawkEye™ system is state-of-the-art compliance software that makes auditors and inspectors more accurate and efficient, collecting and storing the right information, asking the right questions, storing data the right way. First time, every time. Along with a wealth of other error-avoiding and time-saving capabilities, HawkEye™ does away with laborious effort of writing audit reports. No longer does an auditor need to spend a day working on their audit report for every day conducting the audit. An auditor using HawkEye™ can generate not one but multiple reports at the click of a mouse, reports that are laid out how you want them, containing only and all the information you need. No wasted time formatting and tabulating documents, collating evidence and searching for vital facts from a mass of data. Just tell your audit team which reports you want (eg. Audit Plan, Exit Brief, Tasking Summary). They're in your inbox the next day.

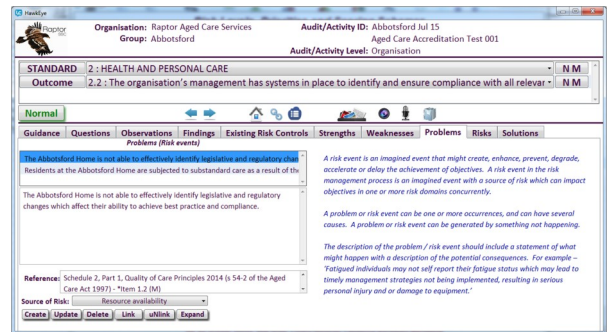


Figure 1 : State-of-the-art software that systematically trains new users to become highly productive experts

Outstanding analysis that is easy to use

Collecting, storing, manipulating and analysing great data is a cornerstone to effective compliance management. With HawkEye™, you can sort, organise and aggregate your audit data and evidence any way you want. You might need to compare your audit results across different domains, different facilities, groups or divisions, different office sites or locations, or bring it all together for the whole corporation. You can do it any way you like, with trend analysis thrown in over time as you repeatedly conduct audits. Quality, safety, environmental, industry-specific and any other standard all in one place - separate or together - you choose!

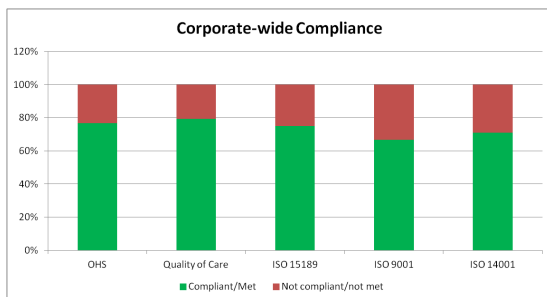


Figure 2 : Corporate Wide compliance across all standards

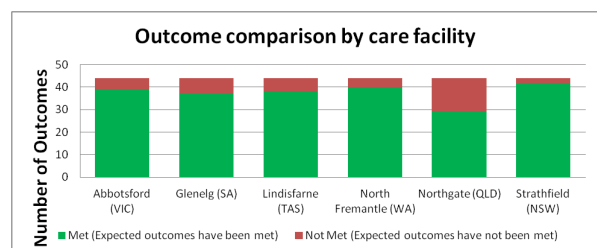


Figure 3 : Compliance across business units

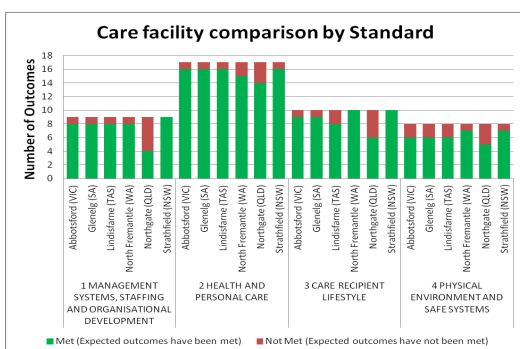


Figure 4 : Compliance across business units broken down by standard

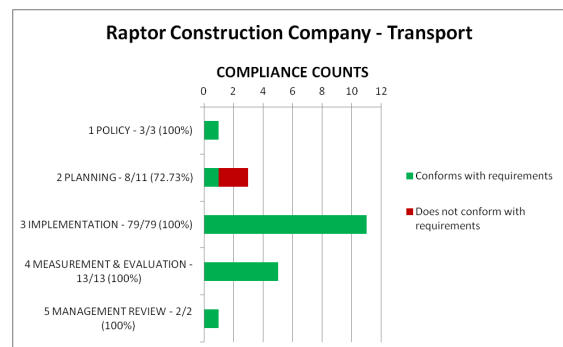


Figure 5 : Compliance by domain for a business unit

Enhanced decision-making from assurance activities

HawkEye™ gives you the tools to enhance decision-making from strategic through to tactical levels. You can interrogate your audit findings any way you want. Which corrective/preventative action(s) will have the most impact on our compliance shortfall? What are the really serious risks? Which business units are doing well in particular areas and which are not? What can they learn from each other? Have you got a problem somewhere?

The HawkEye™ 'analysis module' shows you these things at a glance using intuitive, easy-to-read charts such to let you see immediately where your strengths are and where you need to improve. With information like this, it is easy to make effective strategic, operational and tactical decisions that deliver real results, fast.

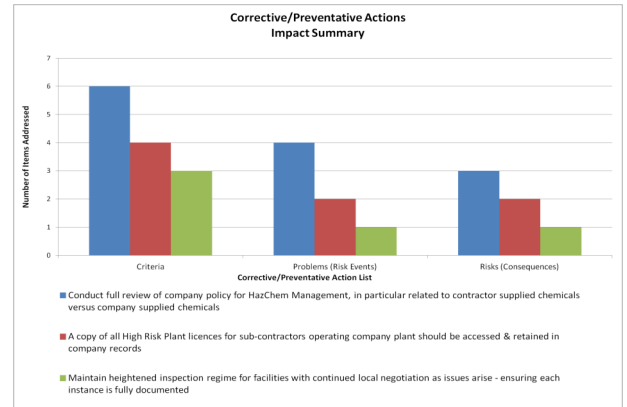


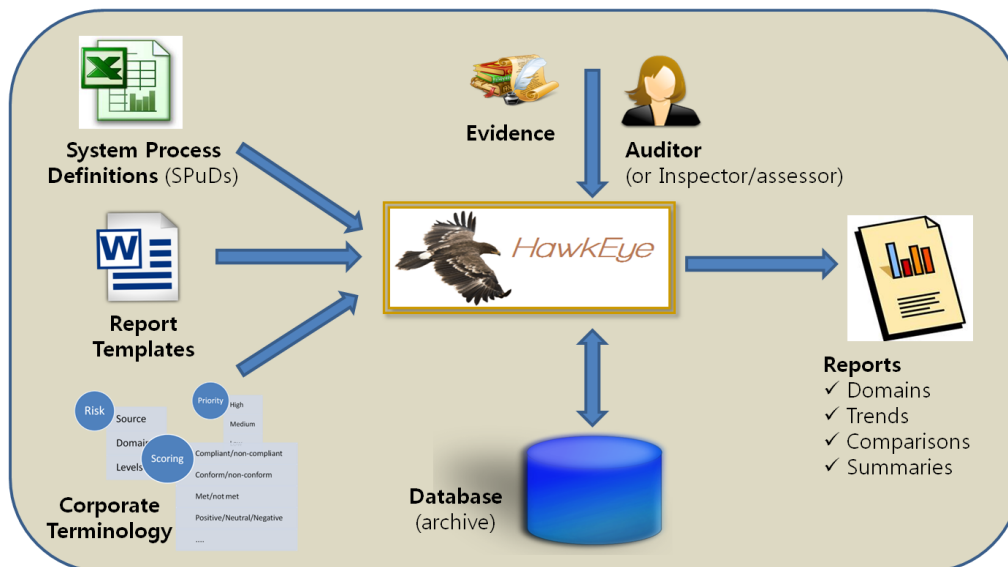
Figure 6 : Summarise corrective or preventative actions to show how they will affect compliance, problems and risks

Allocate actions and timeframes

HawkEye™ comes ready-loaded with report templates, including evidence-based action plans and tasking summaries, so you can close the loop on corrective actions. You don't just know what needs to be done, in what order. You know who's responsible for doing it, when and to what standard - and what problem it's going to solve. Reports incorporate the full range of preventative to corrective actions. Those tasked with an action understand why it needs to be done - the problems and risks the action addresses, as well as the compliance criteria it will affect.

Unparalleled Flexibility - Audit any system, anywhere, any time

A good compliance management system starts with great audit software. HawkEye™ is world-class software for conducting assurance activities, from inspections through to comprehensive audits that include risk assessments, and everything in between. Define once, audit many times, for consistent data, trend analysis and reporting.



Audit/Inspection templates

HawkEye™ comes with templates for defining any or all of the systems you want to audit 'System Process Definition' templates (we call them SPuDs). No matter how complex your organisation is HawkEye™ can handle it. Whether you need a SPuD for evaluating safety on a construction site, in pathology lab operations, for elder care or emergency management - all can co-exist together to provide a single view of compliance across the whole organisation.

Report templates

The report templates are fully customisable so you can report whatever you want, show the data you want to present, use your corporate style and tailor everything to suit the situation. You can select executive summaries, action plans, task lists (with named personnel responsibilities if you want), full audit reports with every last detail, and everything in between. All at the click of a mouse or a tap on a tablet

Corporate Terminology

All organisations are unique, even in the same industry and the same regulatory framework. Risk terminology, compliance rating, preventative or corrective action priorities, culture, leadership style, core business goals, everything. With HawkEye™, nothing's 'off-the-shelf' or 'she'll be right'. *You* define exactly what suits *your* organisation, your particular organisational groups, your specific audits, your unique goals.

BENEFITS AND FEATURES

The HawkEye™ system comprises three modules - **HawkEyeConduct** (conduct assurance activities), **HawkEyeAnalysis** (aggregated data analysis) and **HawkEyeConfig** (system configuration). Together, they provide a world-class compliance management system.

HawkEyeConduct - conduct assurance activities

The HawkEyeConduct module provides the ability to create, update and conduct assurance activities (eg. carry out audits and inspections). It gives you the ability to record any or all of the following:

- ✓ Objectives, scope and specific questions
- ✓ Responses to questions
- ✓ Findings
- ✓ Observations
- ✓ Compliance scores or ratings
- ✓ Supporting evidence
- ✓ Strengths and areas for improvement
- ✓ Problems
- ✓ Risks
- ✓ Solutions (ie. corrective or preventative actions) by priority or urgency
- ✓ Existing and residual risk controls

HawkEye™ can capture, sort and store data and evidence in any electronic format. HawkEyeConduct is fully integrated with camera and audio applications for attaching photos, audio and video evidence

HawkEyeAnalysis - aggregated data analysis

The HawkEyeAnalysis module provides the flexibility to produce reports and charts based on aggregated data across any or all of your audits or assurance activities. You can report snapshots or trends over time for:

- ✓ Compliance across all groups for all areas of compliance for the whole organisation (ie. across all your SPuDs)
 - ✓ Compliance across all the SPuDs that apply to a particular sub-entity (eg. A group, division or location)
 - ✓ Compliance for a particular SPuD domain - by sub-entity or across the organisation
- You can look at any domain - quality, safety, environmental, ISO and industry standards. Mix and match however you like

HawkEyeConfig - system configuration

The HawkEyeConfig module is for system administrators that manage the HawkEye™ system. It provides the ability to configure the system for specific organisations (eg. For the audit client, auditee or auditor). It includes options for:

- ✓ *Organisations*
 - ✓ Corporate entity
 - ✓ Organisational groups
 - ✓ Personnel
- ✓ *Users (including access permissions)*
- ✓ *Importing SPuDs and report templates*
- ✓ *Maintaining assurance activities*
 - ✓ Modifying audit teams
 - ✓ Renaming, exporting, importing activities
 - ✓ Applying SPuD updates to an activity
 - ✓ Merging activities (where multiple auditors are used for a single activity or audit)
- ✓ *Defining corporate terminology*
 - ✓ Risk levels
 - ✓ Priorities for corrective or preventative actions
 - ✓ Compliance scoring
 - ✓ Risk control types
 - ✓ Domains of risk
 - ✓ Sources of risk
 - ✓ Control hierarchy
 - ✓ Likelihood and consequence descriptors

System Process Definition (SPuD) Library

The HawkEye™ SPuD Library encompasses workplace health and safety, health sector (medical labs, doctors, pharmacies, elder care), emergency management, construction, food safety and many others. Contact us to discuss your requirements.

Platform support

The HawkEye™ system is supported on PC, Mac® and Microsoft® Surface Pro® running Microsoft Windows® (7 and above) and MacOS® X (10.0 or above) and requires Microsoft Office® 2007 or above. Other platforms, including iPad®, Android® and HTML5 are under development.

Don't just check compliance. Get it to work for you!

About RaptorSSC

RaptorSSC Pty Ltd is a provider of world-class products and services to assist organisations demonstrate effective due diligence through assurance and risk management activities, which in turn contribute to corporate strategy. We help make workplaces safer and organisations more efficient and effective. Founded in 2008, RaptorSSC is headquartered in Canberra, Australia.

Visit www.raptorssc.com or email us at info@raptorssc.com or call on +61 2 6174 4770

